



New Patient Letter Behavioral Health Services

Dear New Patient,

Thank you for choosing Aleutian Pribilof Islands Association, Inc. (APIA) for behavioral health services. We provide individual counseling, a wide variety of group therapy, substance use assessment, same day counseling for acute crisis, Community Reinforcement and Family Training (CRAFT) services and Awakuxtxin Intensive Outpatient Program (IOP) services in Anchorage, Atka, Nikolski, Saint George, and Unalaska/Dutch Harbor.

We hope our services will be provide a rewarding and valuable experience for you.

We require a registration packet for each patient:

Registration packets can be mailed, faxed, dropped off at our offices, or filled in by PDF and emailed or fill in the packet using jot form links below. Include ID, insurance & CIB card (if applicable). If you need assistance with the registration packet, or have questions, please let the front desk or your provider know during your first visit and they can assist you.

Anchorage office closure:

At this time, the Anchorage office is closed and we are providing services through telehealth using Cerner Zoom only. Once you are scheduled you will receive a personalized Zoom link that you will use for counseling sessions. In person visits are available at other locations.

Registration

https://hipaa.jotform.com/APIA_BH/-client-intake-registration-form

ID and Insurance Card

https://hipaa.jotform.com/APIA_BH/id-and-insurance-card

Notice of Privacy Practices (NOPP)

https://hipaa.jotform.com/APIA_BH/APIAHIPPA

Telehealth Consent

https://hipaa.jotform.com/APIA_BH/apia-telehealth-consent

Release of Information (ROI)

https://hipaa.jotform.com/APIA_BH/apia-roi

OQ Screening Tool and/or GPRA Interview Form

This link may be sent by your provider (if needed)

Three Ways You Can Submit your Completed Registration Packet:

- Email registration@apiai.org
- Use jot form links above
- Drop off or mail to our APIA Behavioral Health offices

Telehealth Services:

We appreciate your patience as we provide telehealth services amongst the covid-19 crisis. Please review the APIA **telehealth consent form** if you are scheduled to receive telehealth services.

Insurance:

We recommend contacting your insurance directly for pre-authorization and cost. APIA accepts IHS Benefits, Self-Pay, Medicaid, and Medicare. We are **not** considered “in-network” or contracted with any other insurance provider at this time.

Our website:

More information on behavioral health services, our registration packet, and additional forms, such as our behavioral health service fee sheet, application for sliding scale/discount schedule program, and monthly payment plan, please visit the APIA Behavioral Health website at (<https://www.apiai.org/services/health-care/behavioral-health/become-a-client/>)

Contact:

If you have any questions, or need to reschedule or cancel an appointment, please email us at registration@apiai.org or contact us at 1-907-222-9764 or 1-844-375-2742.

APIA Behavioral Health
1131 E. International Airport Rd.,
Anchorage, Alaska, 99518

Crisis:

If you are in an immediate crisis, please call 911, Public Safety or Village Public Safety Officer (VPSO), and/or CARELINE (Alaska’s Suicide & Someone-to-talk-to-line) 1-877-266-4357 or the APIA BH Crisis Line at 1-844-359-2743

To see if you qualify for Medicaid and/or Denali Kid Care, go to www.healthcare.gov