

You may return this card to any employee.

### Comment Card

\*Information is required to better serve you.  
You may return this card to any employee.

\*Name: \_\_\_\_\_

\*Address: \_\_\_\_\_

\*Phone: \_\_\_\_\_

\*Email: \_\_\_\_\_

\*How would you like to be contacted?

Phone     Email     Mail

\*Best time to contact you:

Morning     Afternoon

Status:

Patient/ Client                       Visitor

Employee

Comment Type:

Great Job!                       Concern

Inquiry     Suggestion: \_\_\_\_\_

Date of event: \_\_\_\_\_

Clinic/ Department: \_\_\_\_\_

Please describe your experience: \_\_\_\_\_

Please use reverse side if additional space is needed.



\_\_\_\_\_

\_\_\_\_\_

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\_\_\_\_\_

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\_\_\_\_\_

\_\_\_\_\_

How would you like your experience resolved?

\_\_\_\_\_

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\_\_\_\_\_

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\_\_\_\_\_

Thank you for using this card to communicate with us regarding our services. It is designed for use by our Client/ Patients to share their compliments, suggestions and concerns regarding services. The information provided will be kept strictly confidential and used only to improve our services. All comments will be reviewed in a timely manner.

Your input is sincerely valued and appreciated.  
Thank you!

Our Client/ Patients also have the option to complete a comment card with any APIA employee or to contact the following agencies:

**Aleutian Pribilof Islands Association, Inc.**  
1131 E Int'l Airport Rd.  
Anchorage, AK 99518  
Hotline: 800-478-2742  
Phone: (907)276-2700

**Office of Quality Monitoring**  
The Joint Commission  
One Renaissance Boulevard  
Oakbrook Terrace, Illinois 60181  
E: [complaint@jointcommission.org](mailto:complaint@jointcommission.org)  
Phone: 800-994-6610  
Fax: (630) 792-5636

**State of Alaska**  
Dept. of Health and Social Services  
Div. of Health Care Services  
Certification & Licensing  
4501 Business Park Blvd., STE 24  
Anchorage, AK 99503  
Phone: (907) 334-2483  
Fax: (907)334-2682